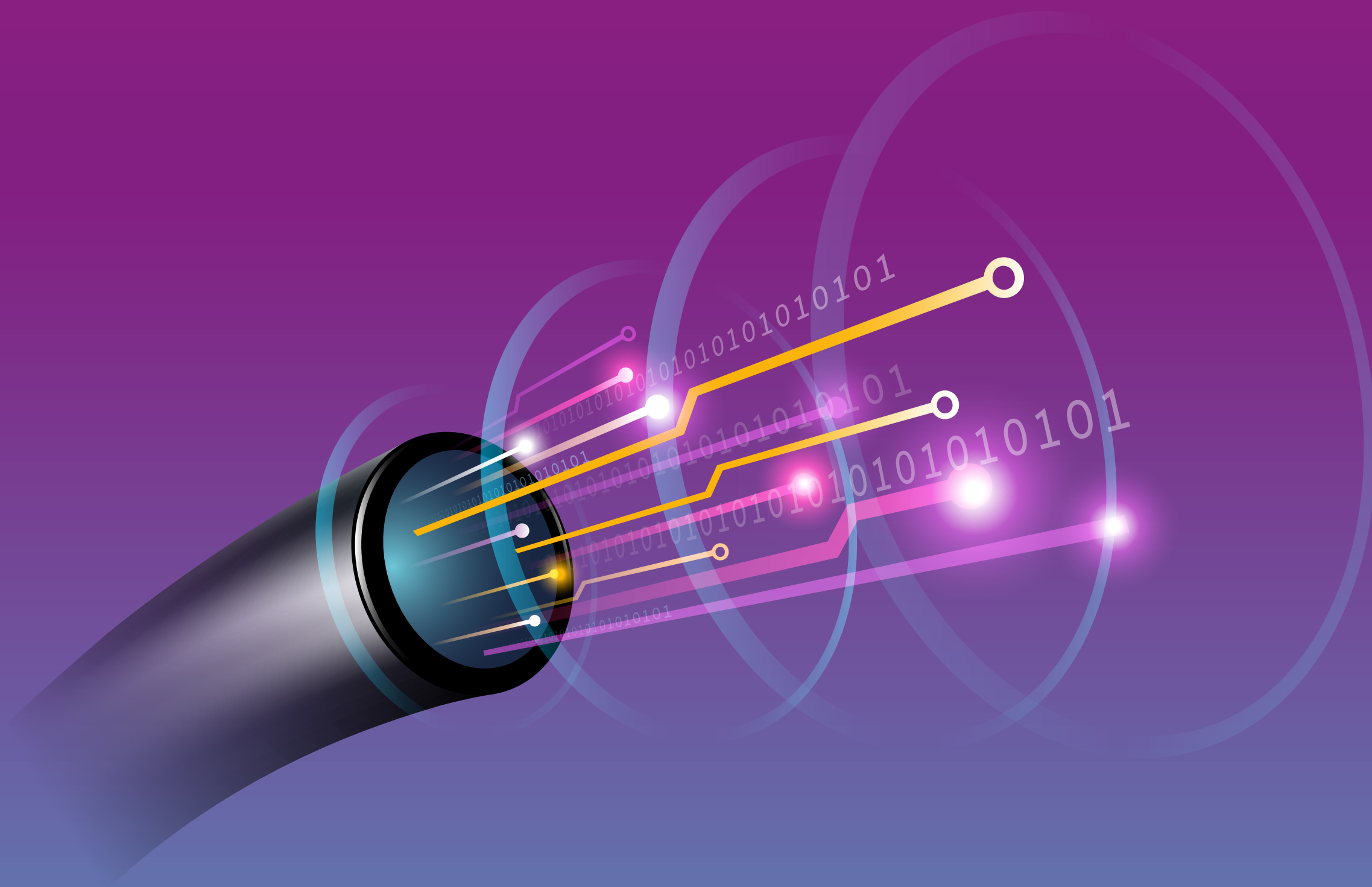


FIBER OPTIC INFO



Smooth Fiber Optic Installation

By November 2025, all 1893 apartments will be equipped with fiber optics. Some will already enjoy super-fast internet, while others are close to it. It takes time for everything to be switched over. Once your apartment is connected to fiber optics, the biggest step to the fastest internet ever is done. Here's what you need to do and what else you need to know.

#die1893

Why Do I Need a Fiber Optic Connection?

“I’m fine with what I have.”

#die1893 is outfitting every apartment with a fiber optic connection. Fiber optics are hardly susceptible to interference, incredibly fast, and environmentally friendly. In the future, both internet and phone and TV services in our buildings will be provided exclusively through fiber optics.

Can I Refuse the Fiber Optic Connection?

There’s no reason to refuse the fiber optic connection. You only benefit from it. The fiber optic upgrade is an investment in the future. We’re enhancing our buildings. We see it as a modernization that all members must accept.

Will I Have Higher Costs with a Fiber Optic Connection?

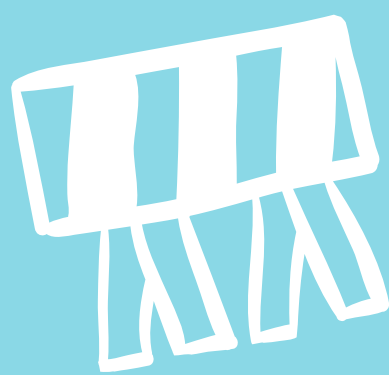
You don’t have to expect higher costs. The internet rates for fiber optics are standard market rates. The basic cable connection for TV will even be a bit cheaper.

How Do I Find the Right Fiber Optic Plan for Me?

Shortly before your fiber optic connection is activated, you’ll get an offer from the Eberswalder company TELTA Citynetz GmbH. You can also check their website for information beforehand. You don’t have to accept this offer; you can look at other providers too. However, TELTA Citynetz GmbH will offer a good rate since they are already leasing our fiber optic network.

When Will My Fiber Optic Connection Be Installed?

Regularly check the notice board in your building’s hallway. We will post updates about the construction work in your area there.



What Do I Need to Do to Ensure My Fiber Optic Connection Is Installed Without Delay?

For everything to go smoothly, you need to be home for about half a day to let one or two technicians into your apartment. The cables are usually routed through the hallway into each apartment. In renovated apartments with a media cabinet in the hallway, we can use prepared conduits. Sometimes we can also use available chimney flues. If you're not home, we can't proceed because the cables need to go through your apartment.

If you really can't be there, let us know in advance. We'll send a colleague to whom you can give your key.

When Do I Need to Be Home?

This varies in each building. We'll inform you in advance with a personal letter.

What If I'm Not Home?

It's crucial to be there when the technicians have scheduled the appointment. Otherwise, the installation in your building will be delayed. If you can't be there, please leave your key with a neighbor or with us. If you miss the first appointment, we'll propose a second one. If you miss that too, any further appointments will be at your expense. Keep in mind that your neighbors also need to allocate an extra day if the technicians can't get into your apartment.

What Exactly Will Be Done in My Apartment?

Do I Need to Make Space Anywhere?

You don't need to do anything right now. The technicians will explain everything when they arrive in your apartment.



I'm here for you!



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click me

Our contact details
are clickable.

You can also find the latest information
on our website www.1893-wohnen.de
or in our Loft2go app.



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